

Retail sales

Excluding motor vehicles

% OF RETAIL SALES MADE ONLINE

30 —

VOLUME OF PHYSICAL RETAIL SALES
VOLUME OF ONLINE RETAIL SALES

25 —

20 —

15 —

10 —

5 —

0 —

RETAIL SALES VALUE (\$\$M)

— 5,000

— 4,500

— 4,000

— 3,500

— 3,000

— 2,500

— 2,000

— 1,500

— 1,000

— 500

— 0

**PROPORTION
OF ONLINE
RETAIL SALES**

Jan
2019

Mar

May

Jul

Sept

Nov

Jan
2020

Mar

May

Jul

Sept

Nov

Jan
2021