How they compare

How much is your organisation being disrupted by players within your industry?

Legend: ■ NOW ■ EXPECTED IN 3 YEARS

Very disrupted
- NOW: 4.50%
- EXPECTED IN 3 YEARS: 24.70%

Somewhat disrupted
- NOW: 50.60%
- EXPECTED IN 3 YEARS: 46.10%

Not disrupted at all
- NOW: 15.70%
- EXPECTED IN 3 YEARS: 7.90%

Neither/Nor
- NOW: 29.20%
- EXPECTED IN 3 YEARS: 21.30%
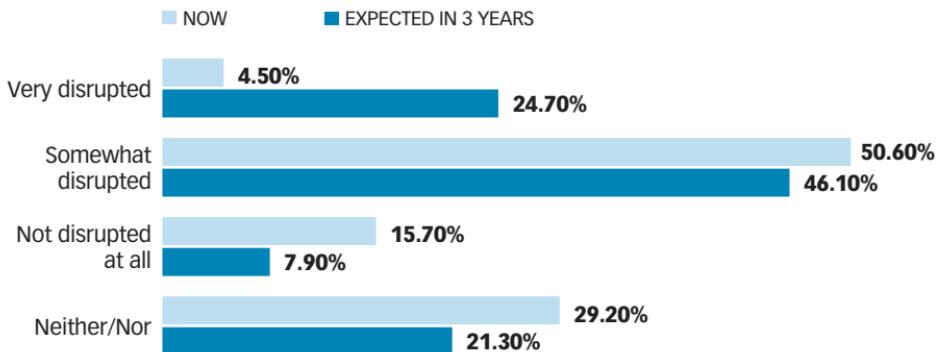
In order of priority, please rank from 1 - 5 which of the following technologies your organisation is investing in/planning to invest in?

(%)

Legend: ■ RANK #1 ■ RANK #2 ■ RANK #3 ■ RANK #4 ■ RANK #5

- Data & analytics — RANK #1: 61.50%
- Artificial intelligence — RANK #1: 19.80%
- Robotic process automation — RANK #1: 10.40%
- Machine learning — RANK #1: 5.20%
- Blockchain — RANK #1: 3%