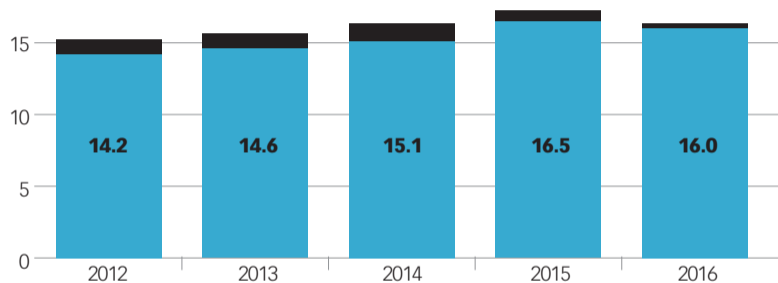


Lower payout

Aggregate dividends

20 - \$BILLION

■ Special dividends
■ Ordinary dividends



	2012	2013	2014	2015	2016
	\$MILLION				
Total	15,245.4	15,656.2	16,299.2	17,231.5	16,294.2
Ordinary dividends	14,191.7	14,588.7	15,109.7	16,460.7	16,018.3
Special dividends	1,053.7	1,067.4	1,189.5	770.8	275.9